



DNN Products and GDPR Compliance

On May 25, 2018 the General Data Protection Regulation (GDPR) took effect in the European Union. The new regulation imposes broad new data privacy protections for individuals in the European Economic Area (EEA) and applies to any organization that collects or handles EEA personal data, regardless of the organization's location.

DNN Corp. is committed to helping its customers comply with GDPR through robust privacy and security protections in its products and services.

Below, we describe the steps we've taken to implement GDPR-compliant functionality for **Evoq Basic**, **Evoq Content** and **Evoq Engage**.

How DNN Products Address GDPR Requirements

DNN is taking a multi-level approach to fulfill GDPR product compliance requirements with minimal impact to customers:

- Level I - Addressing core infrastructure requirements around encryption, backups, and data retention.
- Level II - Addressing additional GDPR requirements through the existing user interface, APIs and the Open Source community.



Level I - Infrastructure

GDPR Key Requirements	DNN Products Capabilities
Encryption-at-rest of Personal Data	<p>Cloud Deployments Customers can take advantage of encryption at rest in the Azure data center. Database files are encrypted and can only be read via the DBMS by the application or by an administrator who has username and password access.</p> <p>On-demand customers will be provided a maintenance window to migrate to an encrypted environment.</p> <p>On-premise Deployments Customers are responsible for the security of their data.</p>
Encryption-in-transit of Personal Data	<p>Cloud Deployments Communication between clients and the DNN Server is SSL encrypted.</p> <p>Encryption of the communication between the DNN Server and 3rd-party systems is supported through SSL. DNN internal server-to-server uses network isolation for a customer's server cluster and SSL encryption.</p> <p>On-premise Deployments Customers are responsible for the security of their data in transit.</p>
Data Mapping / Data Inventory	DNN documentation provides a comprehensive overview of the standard data model and the fields which can be used to store personal data. Custom added fields need to be documented by the customer.
Individual's Right - Data Retention	Customers have the ability to remove data when they decide it is necessary using the existing APIs or user interface.
Data Backups	<p>Cloud Deployments DNN keeps backups for a period of 4 weeks.</p> <p>On-premise Deployments Customers are responsible for backing up their data.</p>
Privacy by Design	DNN is updating its development processes to include data privacy reviews during architecture, design, implementation, and testing.



Level II - APIs

The features listed below are provided in currently supported versions of Cloud deployments of DNN products.

GDPR Key Requirements	DNN Products Capabilities
Individual's Right to Access and Review	Customers have the ability to review data as needed using the existing APIs or user interface.
Individual's Right to Update Data	DNN products provide capabilities to update an individual's personal data. Information can be updated by users upon logging in to the site. Superusers of DNN can use web-based SQL interface to perform any complex data updates. The users of a DNN's website should contact the website owner for such updates.
Individual's Right - Data Portability	Customers have the ability to export the data contained in the database. Superusers of DNN products can use a web-based SQL interface to perform data exports. The users of a DNN website should contact the website owner to obtain their personal data.
Individual's Right - Commonly Used Format	DNN products provide different file formats for data export, such as CSV, TXT, DOCX, PDF, and HTML.
Individual's Right to Erasure	Users can unsubscribe from the newsletter following the link or instructions provided in the newsletter. Superusers of DNN products can use web-based SQL interface to perform any data deletion. The users of a DNN's website should contact the website owner to delete their personal data. Additional capabilities to pseudonymize or delete personal data can be built through the open source community.
Individual's Right - Consent	DNN products allow superusers to set up processes to manage a data subject's consent. Enhanced features can be built through the open source community.



We're Here to Help

If you have any additional questions or need assistance, please contact support. DNN's Professional Services team is also available to assist with special customizations or configuration needed to achieve GDPR compliance; for more information please contact your account manager.

Legal Notices

Copyright © 2018. DNN Corp. All Rights Reserved. These materials and all DNN Corp. products are copyrighted and all rights are reserved by DNN Corp.. All third party marks contained herein are for informational purposes only and may be trademarks of their respective owners.

This document is proprietary and confidential to DNN Corp. and is available only under a valid non-disclosure agreement. No part of this document may be disclosed in any manner to a third party without the prior written consent of DNN Corp..

The information in these materials is for informational purposes only and DNN Corp. and its affiliates assume no responsibility for any errors that may appear herein. DNN Corp. reserves the right to revise this information and to make changes from time to time to the content hereof without obligation of DNN Corp. to notify any person of such revisions or changes. DNN Corp. MAKES NO EXPRESS GUARANTEES OR ANY GUARANTEES IMPLYING LEGAL INTENT WITHIN THIS DOCUMENT. The content of this document is not intended to represent any recommendation on the part of DNN Corp. Please consult your legal and compliance advisors to confirm that your use of this document is appropriate, that it contains the appropriate disclosures for your business, and is appropriate for the intended use and audience.

This document may provide access to or information on content, products, or services from third parties. DNN Corp. is not responsible for third party content referenced herein or for any changes or updates to such third party sites, and you bear all risks associated with the access to, and use of, such web sites and third party content. DNN Corp. and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.